## **Quality Policy**



IMC Slovakia strives to be a prosperous manufacturing and trading company with exceptional flexibility in the field of parts production and provision of assembly services of complete machines to order.

Our ambition is to provide the customer maximum added value through comprehensive services, including engineering activities and product testing.

Therefore, we commit ourselves to:

- Using state of art technologies and process management to produce and deliver high-quality, reliable products and solutions corresponding to:
  - all applicable quality management requirements
  - the requirements of our customers and technical standards of the engineering industry
  - as well as legal requirements
- To build a long-term partnerships with our customers and suppliers
- Constantly improve the efficiency of our processes
- Provide systematic, timely and innovative support and added value in the form of feedback from production
  processes back to product design
- Constantly develop our production and technical employees
- Promote a corporate culture of cooperation, continuous improvement and performance focused on increasing of customer satisfaction and loyalty

Ing. Jaroslav Ďurkovský Owner & Managing Director, IMC Slovakia, s.r.o. Valid from May-1, 2023

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